

# Privacy Policy for Stellar Stays

Last update: November 16, 2024

Stellar Stays is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and protect your information when you visit our properties, interact with us online, or use our services.

## 1. Introduction

Stellar Stays (referred to as “we”, “us”, or “our”) operates vacation rentals and associated services. By using our services, you agree to the terms of this Privacy Policy.

## 2. Information We Collect

- Guests: Name, contact information, booking details, payment information, and preferences related to your stay.
- Homeowners: Contact information, property details, financial information, and relevant agreements.
- Users: Name, email, contact number, and inquiries.
- Partners: Business contact details, agreements, and transaction data.

## 3. How We Use Your Information

- To provide, manage, and improve our services.
- To process payments and manage bookings.
- To communicate offers, promotions, and updates.

## 4. Sharing of Information

We do not share your personal data with third parties except:

- To comply with legal obligations.
- To trusted partners who assist in providing services.

## 5. Data Security

We implement technical and organizational measures to protect your data. These include encryption, firewalls, and secure payment systems.

## 6. Retention of Data

- Booking information is retained for up to 7 years for legal and tax purposes.
- Marketing data is kept until you opt out.

## 7. Your Rights

- Access, update, or delete your data.
- Object to data processing for marketing purposes.

## 8. Contact Us

If you have questions, please contact us at [privacy@stellarstays.com](mailto:privacy@stellarstays.com).

## 9. Updates to This Policy

We may update this Privacy Policy periodically. We encourage you to review it regularly.

Effective Date: November 16, 2024